'My home is your workplace': findings from the Feeling at Home photovoice research project

February 2024 Deborah Chinn, Katy Brickley, Andy Power, Shalim Ali





# Feeling at Home



Feeling at Home project <u>www.feelingathome.org.uk</u> @Researchinghome

Research team:

- Learning disability clinical practitioners
- Geographer
- Experts by experience
- Disability arts

# Why is 'homeliness' important in residential care for people with learning disabilities?



- When the residential support setting is more like an 'ordinary' home:
  - Better outcomes for residents: better mental health, engagement, participation (Verbeek et al., 2009)
  - Better outcomes for staff: less burnout, lower staff turnover, better job satisfaction (Sum et al., 2023)
  - Despite emphasis on 'ordinary life' in learning disability housing policy, little research on how far staffed group residences feel like 'real homes'.

# What Makes You Feel at Home?

We asked visitors to our exhibition at the Science Gallery, London, to share what makes them feel at home.

Visitors wrote their thoughts on Post-it notes.

We counted the different types of answers to learn what makes people feel most at home.

Food and Drink

Loved Ones

52

Pets

30

Positive

Feelings

14

Entertainment

44

Personal

Items 34





'Personal items' included furniture, toys, clothes and utensils.



My pets make

me feel at home

and taking my

shees off

relaxed and able to turn of

the cutticle new

with Mad

win boys

Feeling at Home

Interestingly, **entertainment** such as watching TV and playing games was the second most common answer from visitors, after spending time with and being in the presence of loved ones.

For more information about the exhibition or the project, please visit: https://feelingathome.org.uk/

Plants and Nature 25

# Our Research

• Question:

What helps people with learning disabilities living in group homes to feel at home where they live and what gets in the way?

- Methods:
  - Photovoice with 19 residents living in group homes: focus on residents' perspectives
  - Interviews with 25 staff and family members



# Findings

- Challenges of making sure residents 'feel at home' in a setting where home is also a workplace for staff:
  - Home as a verb
  - 'Putting up with it'
  - The workplace and 'home unmaking'

# Home as a verb: homemaking



- Residents and staff collaborated on making sure personal spaces reflected identities and achievements.
- Other stakeholders also were part of homemaking provider organisations, family, neighbours, CQC, local authorities,
- Harder to make sure residents were actively involved in everyday activities of homemaking
- 'Hotel model' not uncommon

# 'Putting up with it'

- Some residents had little control over major aspects of their home life:
  - Who they lived with
  - How long they could stay in their home
  - Coming and going of staff
  - Contact with friends and family
- Family members wary of 'rocking the boat'
- Staff also had to 'put up with' external pressures

## Home as a workplace and home 'unmaking'



- Some areas of the home 'out of bounds' for residents.
- Staff understood importance of relational aspects of care but wanted more support around this.

# Feeling at Home Resources

## Checklist



## Toolkit

## Bedroom



## Activity: Painting your bedroom walls

If you want to change the colour of your walls, talk to staff about how you can do this.

· Your housing organisation might agree to do it for you.

- Or you could pay someone to paint your bedroom.
  But this can cost a lot of money about £350 for one room.
- You can also do it yourself. You might need support from staff.

### Doing it yourself

To paint your wall, you will need money for supplies. You can do a simple budget with a supporter. You will need about £100 to do it yourself.

#### You might need

- old clothes or overalls that are OK to get messy
- paint rollers and brushes
- sugar soap
- · old sheets or plastic to cover the floor and furniture
- masking tape.

### Steps

- 1. Shop for supplies
- 2. Move furniture and things you do not want to damage.
- 3. Cover the floors and furniture that you cannot move.
- You might want to tape the sheets down.
- 4. Clean walls with sugar soap if they are dirty
- s. Use masking tape to cover the edges, like skirting boards.
- Paint the walls. They might need 2 coats of paint.
- 7. New paint sometimes smells a lot.
- You might need to air the room before using it again.
- 8. Tidy up and enjoy the new look.

Get rollers - these are easier

# What next?

- We tested out the Checklist and Toolkit in 15 homes
- Received feedback from residents and staff
- Resources will be modified and available from Spring 2024
- Sharing event TBC

# Contact

- www.feelingathome.org.uk
- <u>deborah.chinn@kcl.ac.uk</u>