

About King's

Please see the link below for supporting information for prospective applicants. This also includes some background information about the university including rankings, research outputs, King's Health Partner Trusts and our current fundraising initiative. www.kcl.ac.uk/aboutkings

Job description

Post title	Student Wellbeing Ambassador (Residences Wellbeing)
Department/Division	King's Residences
Faculty	Estates and Facilities
Grade/salary	£15.29 per hour
Hours of work	4 hours per week with occasional opportunity for overtime
Period of appointment	Fixed Term Contract: September 2026 – May 2027
Responsible to	Residences Wellbeing Team
Responsible for	N/A
Campus	Residences

Role purpose

Student Wellbeing Ambassadors play a key role in promoting positive wellbeing across King's Residences. Working alongside the Residences Wellbeing Team, they help raise awareness of wellbeing initiatives, encourage engagement with support services, and facilitate activities that promote self-care, connection and belonging within residential communities.

The role focuses on promoting wellbeing within King's Residences and does not involve providing welfare advice, counselling or crisis support. Student Wellbeing Ambassadors are responsible for raising awareness of wellbeing initiatives, encouraging engagement with support services, and signposting residents to appropriate sources of support where required.

Role profile

Wellbeing Promotion

- Promote a positive culture of wellbeing within King's Residences.
- Raise awareness of university wellbeing services, campaigns and support resources.
- Support the promotion of university and national wellbeing campaigns throughout the academic year.
- Encourage residents to engage with wellbeing initiatives and activities.
- Act as a positive ambassador for wellbeing, inclusion and healthy living within residences.

Wellbeing Activities

- Support the planning and delivery of wellbeing-focused activities within residences.
- Facilitate activities such as Tea Talks, mindful colouring sessions, wellbeing walks, gratitude initiatives, stress-less events and awareness campaigns.
- Promote attendance and participation in wellbeing activities.
- Gather feedback from residents to help shape future wellbeing initiatives.

Signposting and Team Working

- Provide information about available wellbeing services and support resources.
- Signpost residents to appropriate university services where required.
- Respond to requests to make contact with students who have not been heard from, seeking to establish contact and signpost them to appropriate support where required, rather than providing a welfare assessment or ongoing wellbeing support.
- Share wellbeing concerns with the Residences Wellbeing Team in accordance with training and agreed procedures.
- Attend training sessions, supervision meetings and team briefings.
- Work collaboratively with the Residences Wellbeing Team, Community Facilitators and residence staff.
- Conduct duties in accordance with university policies, safeguarding procedures and confidentiality requirements.

Other Duties

- Participate in Residences move-in weekend and other centrally driven activities. Assisting with media campaigns, planning and preparation as well as helping to set up and support the event on the day as required.
- Attend regular meetings with the Senior Student Wellbeing Ambassadors or the Residences Wellbeing Team as necessary.

About the Department of King's residences

<https://www.kcl.ac.uk/study/accommodation>

Person specification

Eligibility to work in the United Kingdom

This post does not qualify for a Certificate of Sponsorship under Home Office regulations therefore the university will not be able to offer sponsorship for this role.

Criteria	Essential	Desirable	How identified and assessed*
*For 'How identified and assessed' use: AP - application, AS - assessment, I - interview, P - presentation, R - references			
Education / qualification and training			
Be a student at King's College London	✓		AP
Hold an accommodation agreement at a King's residence booked through the King's residences booking portal	✓		AP
Knowledge / skills			
Understanding of the importance of wellbeing and belonging within student communities	✓		AP/I
Ability to communicate effectively with students from diverse backgrounds	✓		AP/I
Ability to organise and facilitate wellbeing-focused activities	✓		AP/I
Experience			
Experience working with students, volunteers or community groups	✓		AP/I
Experience supporting activities, campaigns or events	✓		AP/I
Personal characteristics/other requirements			
Friendly, approachable and empathetic	✓		AP/I
Enthusiastic about improving the student experience	✓		AP/I
Positive and proactive team player	✓		AP/I
Committed to promoting wellbeing and signposting residents to appropriate support services	✓		AP/I

DBS and Occupational Health tables must be completed for **ALL** roles).

This position is exempt from the Rehabilitation of Offenders Act (1974). As such, shortlisted candidates will be required to declare full details of any criminal background, regardless of whether the conviction is spent, and the university will be required to apply for an enhanced disclosure (a criminal records check) from the Disclosure & Barring Service in relation to the successful candidate.

Equal opportunities

King's College London recognises that equality of opportunity and the recognition and promotion of diversity are integral to its academic and economic strengths. The following principles apply in respect of the university's commitment to equality and diversity:

- To provide and promote equality of opportunity in all areas of its work and activity;
- To recognise and develop the diversity of skills and talent within its current and potential community;
- To ensure that all university members and prospective members are treated solely on the basis of their merits, abilities and potential without receiving any unjustified discrimination or unfavourable treatment on grounds such as age, disability, marital status, pregnancy or maternity, race, religion or belief, sex, sexual orientation, trans status, socio-economic status or any other irrelevant distinction;
- To provide and promote a positive working, learning, and social environment which is free from prejudice, discrimination and any forms of harassment, bullying or victimisation;
- To foster good relations between individuals from different groups and tackle prejudice and promote understanding.

King's has been a member of the Athena SWAN Charter since 2007 and first gained its Bronze institutional award in 2008. Our award was successfully renewed in 2016 for a further four years. The Athena SWAN agenda forms part of a wider suite of diversity and inclusion work streams. Working with the Charter is helping King's to identify best practice for the working environment of all staff working in science disciplines.