

Business Assurance
Information
Compliance

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[REDACTED]

By email only to: [REDACTED]

2 December 2022

Dear [REDACTED]

Request for information under the Freedom of Information Act 2000 (“the Act”)

Further to your recent request for information held by King’s College London, I am writing to confirm that the requested information is held in part by the university.

Your request

We received your information request on 7 November and have treated it as a request for information made under section 1(1) of the Act.

You requested the following information:

I am writing to you under the Freedom of Information Act 2000 to request some information.

This is an information request relating to gender neutral toilets at the university.

Please include the information for each of the following periods; 2019-20, 2020-21, 2021-22:

- ♦ *The number of gender neutral toilets installed or converted on the university premises during this time.*
- ♦ *The cost of installing these toilets*
- ♦ *Copies of any complaints made to the university about these toilets, with any necessary redactions to ensure private information is not provided*

By “gender neutral toilets” I mean toilets which include shared facilities. Please do not include disabled toilets or single occupancy toilets (i.e. floor to ceiling toilets) which include both toilet, and handwashing facilities.

Our response

Please note that the college's definition of gender neutral toilets is as follows; 'those toilets that can be used by any student, member of staff or visitor to the university, accepting they have the authority to access the area in which the toilet is located within the building. Gender neutral toilets will either be self-contained individual stalls or banks of stalls. All gender neutral toilets have sanitary bins in each cubicle.' The information provided about gender neutral toilets (GNT) below is therefore based on this definition and needs to be considered when analysing the data.

Please include the information for each of the following periods; 2019-20, 2020-21, 2021-22:

The number of gender neutral toilets installed or converted on the university premises during this time

The cost of installing these toilets

The Freedom of Information Act 2000 gives rights of public access to information held by public authorities and the college is not required to create new information to respond to FOI requests. While we can provide the total number of GNTs, we do not hold information about the number of GNTs by year, nor do we hold an annual breakdown of costs generated by GNTs. In line with Section 1 FOIA I can therefore confirm that information for this part of your request is not held by the university. To assist I have provided information with regards to GNTs that we do hold, and I hope that this is at least of some help.

The college has undertaken 2 major toilet refurbishment projects in the last 3 years. The principle drive of these projects was the need to upgrade sanitary facilities, and while this included the conversion of some existing toilet blocks to GNTs individual figures with regards to GNTs cost are not held and can therefore not be provided.

The number of gender-neutral toilets installed or converted on the university premises during this time.

Campus Premises	Number of GNTs between 2019 and 2022
Denmark Hill	37
Strand	81
Guy's & St Thomas'	74
Bush House	0

Copies of any complaints made to the university about these toilets, with any necessary redactions to ensure private information is not provided

I can confirm that the Estates and Facilities team has not received any complaints with regards to GNTs.

This completes the university's response to your information request.

Your right to complain

If you are unhappy with the service you have received in relation to your information request or feel that it has not been properly handled you have the right to complain or request a review of our decision by contacting the Director of Information Governance & Data Protection Officer within 60 days of the date of this letter.

Further information about our internal complaints procedure is available at the link below:

http://www.kcl.ac.uk/college/policyzone/assets/files/governance_and_legal/Freedom_of_Information_Policy_updated_Oct_%202011.pdf

In the event that you are not content with the outcome of your complaint you may apply to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the internal complaints procedure provided by King's College London.

The Information Commissioner can be contacted at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely



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