

**Business Assurance
Information Compliance**

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[REDACTED]
By email only to: [REDACTED]

31st January 2020

Dear [REDACTED]

Request for information under the Freedom of Information Act 2000 (“the Act”)

Further to your recent request for information held by King’s College London, I am writing to confirm that some of the requested information is held by the university.

Your request

We received your information request on 16th January 2020 and have treated it as a request for information made under section 1(1) of the Act.

You requested the following information:

Under the FOIA, please may I receive the following information in an Excel spreadsheet format for the academic years 14/15 up to and including 18/19

- *How many students were enrolled at the university*
- *How many students 'dropped out', leaving their studies citing mental health issues*
- *How many students sought counselling services at the university*
- *The University’s annual budget for student mental health services*

Our response

1. Enrolment:
2014/5: 36999
2015/6: 38752
2016/7: 39980
2017/8: 42869

2018/9: 47252

2: The data we hold is on the basis of health reasons only and not mental health specifically therefore the information requested is not held.

3: Prior to 2015/16, data was recorded manually, with different groups of students counted for statistical purposes, meaning the data is not held. The introduction of an electronic management system in 2015/16 allowed for the recording of this information from 2015/16.

	15/16	16/17	17/18	18/19
The total student referrals to university counselling services (interpreted as Students registered for counselling)	2,429	2,644	3,085	3,150

4: Budget

Financial Year	Counselling Services (£)
2013/14	841,609
2014/15	906,552
2015/16	972,189
2016/17	1,238,978
2017/18	1,541,605
2018/19	1,403,887

This completes the university's response to your information request.

Your right to complain

If you are unhappy with the service you have received in relation to your information request or feel that it has not been properly handled you have the right to complain or request a review of our decision by contacting the Assistant Director of Business Assurance (Information Compliance) within 60 days of the date of this letter.

Further information about our internal complaints procedure is available at the link below:

http://www.kcl.ac.uk/college/policyzone/assets/files/governance_and_legal/Freedom_of_Information_Policy_updated_Oct_%202011.pdf

In the event that you are not content with the outcome of your complaint you may apply to the Information Commissioner for a decision. Generally the Information Commissioner cannot make a decision unless you have exhausted the internal complaints procedure provided by King's College London.

The Information Commissioner can be contacted at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

A solid black rectangular box used to redact a signature.

Information Compliance