

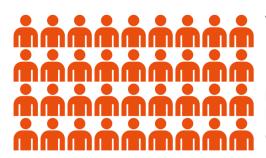
### Life Changing care

Homelessness and adult social care – Matt Bawden (St Mungo's)

### St Mungo's in a nutshell

St Mungo's is one of the UK's leading homelessness charities. We believe that people can – and do – recover from the issues that cause homelessness.

Our impact in 2021-22



We supported

24,935

people who were homeless, or at risk of homelessness.



2,888

people were provided with housing and support on any given night.



We supported

1,253

people in emergency accommodation.



St Mungo's

Ending homelessness
Rebuilding lives



We provided

180

client facing services, including advocacy and advice for people facing homelessness; services for people experiencing rough sleeping; plus accommodation, support, and skills and training services for people who have experienced homelessness.

We work to prevent homelessness and support people at every step of their recovery from homelessness.

#### Our vision and mission

Our vision is that everyone has a place to call home and can fulfil their hopes and ambitions.



To do this, we:

Provide support directly to our clients, either to prevent them becoming homeless, or to respond to it and help them recover;

Build relationships with communities and the wider public, aiming to increase understanding of homelessness and empathy towards the people who experience it;

Advocate for policy change by combining our clients' voices with the experience we have about what works.

#### St Mungo's approach to care



- A review conducted to examine the care related needs of clients on the streets and in out services
- 5% of clients in our services with possible dementia
- 12% experiencing self-neglect
- 3% experience issues with incontinence
- 24% currently receiving care packages which don't fully meet their needs



"Most hostels are not designed or staffed to provide long term housing or a high level of support for this client group or others. In addition, many older homeless people are reported to dislike staying in hostels, fearing intimidation and violence from younger residents."

- 2019 study by Jill Manthorpe

# Student social work programme at St Mungo's



- St Mungo's has hosted over 100 student social work placements in last 5 years
- Work with 20 universities including EU students through Erasmus
- A great opportunity for students to better understand the needs and aspirations of our clients group

26/10/2022

## Other strategies to improve outcomes and access



 Social care teams to have link worker/homelessness lead in team

Ensuring engagement is creative and consistent

ADASS top tips on the role of Adult Social Care

26/10/2022

