

# Life Changing care

**Homelessness and adult social care –  
Matt Bawden (St Mungo's)**

# St Mungo's in a nutshell

St Mungo's is one of the UK's leading homelessness charities. We believe that people can – and do – recover from the issues that cause homelessness.



## Our impact in 2021-22



We supported **24,935** people who were homeless, or at risk of homelessness.



**2,888** people were provided with housing and support on any given night.



We provided **180** client facing services, including advocacy and advice for people facing homelessness; services for people experiencing rough sleeping; plus accommodation, support, and skills and training services for people who have experienced homelessness.



**5,490** people were supported by our outreach teams.



We supported **1,253** people in emergency accommodation.

We work to prevent homelessness and support people at every step of their recovery from homelessness.

# Our vision and mission

Our vision is that everyone has a place to call home and can fulfil their hopes and ambitions.



To do this, we:

**Provide support directly to our clients**, either to prevent them becoming homeless, or to respond to it and help them recover;

**Build relationships with communities and the wider public**, aiming to increase understanding of homelessness and empathy towards the people who experience it;

**Advocate for policy change** by combining our clients' voices with the experience we have about what works.

# St Mungo's approach to care



St Mungo's  
Ending homelessness  
Rebuilding lives

- A review conducted to examine the care related needs of clients on the streets and in out services
- 5% of clients in our services with possible dementia
- 12% experiencing self-neglect
- 3% experience issues with incontinence
- 24% currently receiving care packages which don't fully meet their needs

**“Most hostels are not designed or staffed to provide long term housing or a high level of support for this client group or others. In addition, many older homeless people are reported to dislike staying in hostels, fearing intimidation and violence from younger residents.”**

- 2019 study by Jill Manthorpe

# Student social work programme at St Mungo's

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- St Mungo's has hosted over 100 student social work placements in last 5 years
- Work with 20 universities including EU students through Erasmus
- A great opportunity for students to better understand the needs and aspirations of our clients group

# Other strategies to improve outcomes and access

- Social care teams to have link worker/homelessness lead in team
- Ensuring engagement is creative and consistent
- ADASS top tips on the role of Adult Social Care

# Thank you

**Matt Bawden – October 2022**