### Ending the Social Care Crisis – A New Road to Reform?

### **Richard Humphries**

@richardnotatkf associates@richardhumphries.co.uk "Richard Humphries has been leading the debate on reforming English social care for almost twenty years. There's no one better placed to explain how to end our crisis in care." Andrew Harrop, Fabian Society

"An indispensable tour de force on the nature and purpose of adult social care, the failure to develop an effective policy response and how to put this right." Bob Hudson. University of Kent

"Richard Humphries offers a comprehensive assessment of long-term care issues through this English perspective on social care. This thoughtful, eminently practical book proposes powerful ideas that can lead to sustainable solutions in England and beyond."

Susan C. Reinhard, AARP Public Policy Institute

What lies behind England's crisis in adult social care, why has real change been so hard and what can be done?

Ensuring effective, sustainable and affordable care and support for beople of all ages is an urgent public policy challenge. This vital book butlines a different vision of social care as an essential part of the country's economic and social infrastructure that enables people to live good lives.

Drawing on the history of social care, international comparisons and lived experience, it sets out a different road to reform that will secure political traction and public support for change.

Richard Humphries has worked in social care for forty-five years in various roles including as a social worker, Director of Social Services and for eleven years as Senior Fellow at The King's Fund. He is a Senior Policy Advisor to the Health Foundation and Visiting Professor at the University of Worcester.

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# Ending the Social Care Crisis

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**Richard Humphries** 

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A New Road to Reform

### **RICHARD HUMPHRIES**

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'Yes, for a lot of people

facilities, he says: "When it comes to

the care of the most vulnerable in

our society, it really is essential that

the NHS and local authorities are in

His warning coincides with the deen cuts

Hospitals will be filled with elderly patients denied local authority care by the cuts, warn health chiefs

it is going to be

very difficult'

Danny Alexander

on the cuts p12

it together."

Calling for a greater co-ordination of council care services and NHS

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cuts in public spending will cause funding is the largest part of council genuine distress. Danny Alexander, budgets not legally ring-fenced, leavmy to the Treasury, ing it vulnerable to cuts. the Chief S .....

# **MPs warned** of savage cuts to care for old and disabled

'Hundreds of thousands' affected Vulnerable could lose home support

### ties. In addi system take over the purchasing of tors will have, in effect, faced a four-year pay freeze faced a four-year pay freeze and NHS consultants a mainly to use the private mainly to real authorities to Appleby, chief economist at authorities to three-year one jonu authorities to three-year one jonu Appleby, chief comomist at the King's Fund health the King's Fund health the king's Fund health the king's fund health the big pressure end f NHS boost likely to go on social care thana

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**Budget** increase

Local approximation loses 51%

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The Department for

Communities and Local

These cuts are the deepost. | affordable homes, it is

about to get worse.

Separately, a 26 per cent ys

grant to £24.2bn wil leave v-

authorities will have to slash v-

cut in the local government

councils gasping. Local

"discretionary" services

such as parks, leisure

likely to be shut down.

Small rise for health honours pledge

in half - centres, swimming pools

England and libraries, with many

the charge will not be available."

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By Nicholas Timmins, Public Policy Editor

A significant part of the NHS's promised budget increase will end up being oruespent on social rate the

Overall NHS spending in the promise. Overall inits spending in England will rise by 0.4 per

By J and F

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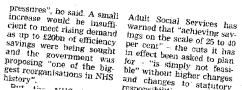
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threatens



as up to £20bn of efficiency warned that "acceving sav-ber cent" - the cuts it has not." Mr Edwards said (cuts to council budgets. proposing "one of the big gest reorganisations in NHS and changes to statutory leave hermital he cated to be able is a written submission of a looming cri-"There will be strong

was currently classified as "substantic it would mean no one living in their ow home would be able to access such hel "[Care] would only be for those so fragi they are in a residential home."

He said that many elderly peop valued seeing a care worker because helped alleviate loneliness; "For mai older people it is a health and safe service helping them to get up in the morning, making sure they are OK in th evening," he added.



Julia, who has severe mobility issues and home care debts of £4,700, fears bailiffs will be called

By Adam Eley & Alison Holt BBC News

More than 60,000 adults with disabilities and long-term illnesses in England were chased for debts by councils last year after failing to pay for their social care support at home.

Claimants told the BBC they can't afford the charges amid rising food and rent prices, along with the additional costs of living with disabilities.

Councils took legal action against 330 people in 2021-22.

## Overview

- About me .....& why I wrote the book
- Outline & structure
- Why has reform failed
- A new road to reform



## Outline & structure

- 1. Introduction
- 2. A brief history how we got here
- 3. Understanding social care
- 4. Learning from the past
- 5. Learning from abroad
- 6. Who cares?
- 7. A 1948 moment? the politics and process of reform
- 8. A new future for social care

### THE NEW NATIONAL HEALTH SERVICE

#### Your new National Health Service begins on 5th July. What is it? How do you get it?

It will provide you with all medical, dental, and at with provide you with all medical, dental, and nursing care. Everyone—rich or poor, man, woman or child—can use it or any part of it. There are no charges, except for a few special items. There are no insurance qualifications. But it is not a "charity". You are all paying for it, mainly as taxpayers, and it will relieve your money worries in time of illness.







Act, 1948.

#### CHAPTER 29.

An Act to terminate the existing poor law and to provide in lieu thereof for the assistance of persons in need by the National Assistance Board and by local authorities; to make further provision for the welfare of disabled, sick, aged and other persons and for regulating homes for disabled and aged persons and for regulating nomes for disabled and aged persons and charities for disabled persons; to amend the law relating to non-contributory old age pensions; to make provision as to the burial or cremation of deceased persons; and for purposes connected with the matters aforesaid. 

### **The Social Care Pound**



## Outline & structure

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In the past 25 years there have been...

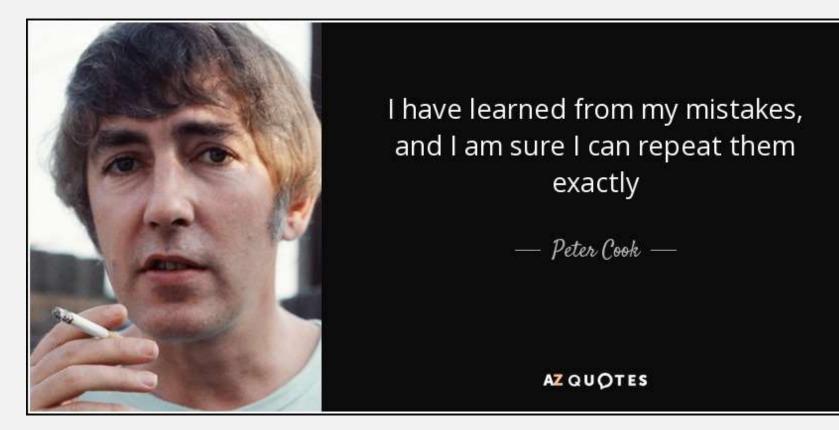


For more on the development of social care funding, see 'A short history of social care funding reform in England: 1997 to 2019' (www.kingsfund.org.uk/audio-video/short-history-social-care-funding)

### We've been here before







## Outline & structure

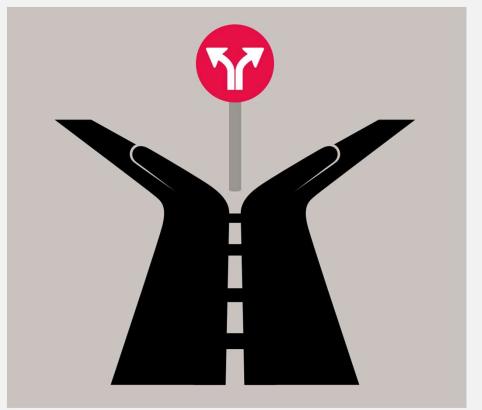
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### If social care reform is the answer, what is the question?:

- 1. What does good care and support look like what kind of help, how much and of what quality should we reasonably expect? the question of *values & entitlements*
- How should good care and support be provided and by whom? Who should be accountable for how well social care works in meeting people's needs? –the question of *organisation, governance and delivery*.
- 3. How much would good care and support cost, now and in the future? How should these costs be shared fairly between individuals, families and the state. How should the state raise the money to pay for publicly funded care? the question of *funding*.
- Who provides care and support, both paid and unpaid, and what is the right balance between the responsibilities of families, communities and the state? – the question of *workforce*

## A different road to reform

- A new focus on building public support
- ✓ Using deliberative democracy & coproduction (v. top-down policy making)
- ✓ Shifting from short-term fixes to long term planning – 'cathedral thinking'
- A new social contract for care
- A redesigned delivery model based on self-directed support & enforceable rights



©Health Foundation

A new funding settlement

"(Care is...) the most fundamental form of support that we offer others that we love and know in our lives. And it's something we rely on from the time that we're born to the time that we take our last breath. All of us need and rely on care and provide it at different points in our lives. And so that's why we say it's essential. It's the work that makes all other work possible."

> Ai-Jen Poo, Caring Across Generations

"What you leave behind is not what is engraved on stone monuments but what is woven into the hearts of others."

Pericles

Thank you