

# **Terms of Service**

This statement governs the terms of service between you, the user and the SURE Recovery app. By using SURE Recovery you agree to the following statement:

### **Privacy**

Your privacy is important to us. For this reason we have designed a privacy statement [link] which will outline how we protect your privacy. We ask you to read this statement so that you can make an informed decision regarding creating your account.

#### **Sharing of Information**

SURE Recovery is designed so you, as the user, have complete control over who you connect with and what information you share with them. There is no obligation to share any data.

#### Safety

Whilst SURE recovery sits on a secure platform, and the chance of a data breach is very unlikely, we cannot absolutely guarantee the safety of this service.

As the user, you will need to make sure your login details are kept confidential and are not shared with anyone. You will need to be aware of your surroundings, and we advise you only login to your account when you are in a private space.

#### Setting up your account

When setting up your account, you must agree to the following information:

- that you will not provide false information;
- that you will keep all your information updated;
- that you will not share your login details with anyone;

#### **Terminations**

If you violate the spirit of this agreement, SURE Recovery can suspend or terminate your account. This decision will be sent to you via email or you will receive a notification the next time you try to enter your account.



### **Other Applications**

SURE Recovery contains links to other applications which are not owned or controlled by the app developers or their partners. We cannot take responsibility for the content or general practices of these applications.

## Changes to Agreement

This agreement may be updated from time to time. In this event, SURE Recovery will always notify users of the changes and ask for your ongoing consent.