Improvements to the Interlending & Document Delivery Service

From the beginning of September the Interlending & Document Delivery Service will be introducing a new and improved form of electronic article delivery. The new 'DRM Lite' On Demand service offered by the British Library will allow you to receive your article requests in PDF format and to open your documents on any machine, including mobile devices. The process for submitting and receiving your ILL requests will remain unchanged but in order to obtain them in the new format you will need to first register with the British Library On Demand Service here:

https://register.bl.uk/RegOnline.aspx?serviceId=3

How to register for the British Library On Demand

Already have a British Library Online Account?

If you already have an Online Account enter your username and password and click Continue.

Username *

Password *

Forgotten username
Forgotten password

Continue

Don't have a British Library Online Account yet?

You will need to follow the steps below to use the British Library On Demand

Please note: Registration is currently required even if you are already a holder of a British Library Reader Pass. Why?

Step 1: Register for a British Library Online Account
Step 2: Confirm your email address
Step 3: Customise how you want to use the British Library On Demand

Register

NB. Please note that your request will be delivered by the IDD team to your institutional email address (@kcl.ac.uk) and for ease of use we advise using this when registering your account. It is also not possible at present to associate personal On Demand accounts with King's Business account.
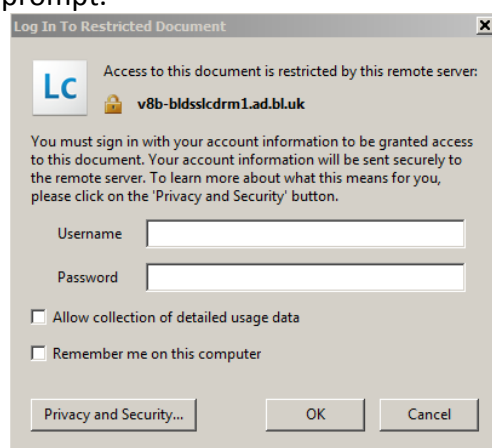
FAQs

What is DRM Lite?

The British Library's DRM Lite service uses Adobe's LiveCycle Digital Rights Management (LCDRM) delivery method to supply secure, encrypted documents and ensure copyright permissions are safeguarded. The document is linked to a user ID which it enables it to be opened and viewed from any device. Access to the document is by Username and Password via Adobe Reader 10 or above. Users are required to be registered to enable them to open documents.

How do I open my document?

- Online access is needed on each device you download the document to.   Please note if your browser has a built in PDF viewer it will need to be disabled before documents can be read. For most people this applies if you are using Google Chrome as your browser. To enable access in Chrome, type chrome://plugins in the address bar, then scroll down to Chrome PDF viewer and click on disable. Alternatively you could use a different browser such as IE or Firefox.
- Adobe Reader 10 or above is required on any device you use to view documents, including mobile devices.
- A link to the document is delivered by email; this link will take you to a download page.
- If you are not registered for British Library Document Supply Service (BLDSS), you can register by clicking the 'Register for BLDSS' link on the download page.
- If you are registered for British Library Document Supply Service and the system recognises your email address, you will be prompted to "Click to download your document".
- If you are registered for British Library Document Supply Service and the system does not recognise your email address, you will be prompted to enter your User Name or BLDSS registered email address before you "Click to download your document".
- Once you "Click to download your document", you will be presented with the following prompt. N.B. some devices mobile may require you to go to the 'downloads' notification before you can access this prompt.

- Enter your username and password and you will gain access to the document.
  You will need internet access and to enter these details each time you access the document, unless you check the 'Remember me on this computer' box N.B. Please DO NOT check this box if you are accessing the document on a shared computer

What do I do if I have forgotten my British Library Document Supply Service username or password?

• If you have forgotten your British Library Document Supply Service username or password, there is an option to have a reminder sent from the My Account home page https://myaccount.bl.uk/Ui/MyAccountLogin.aspx and the BLDSS home page http://www.bldss.bl.uk