

## CE3.3: Process to be followed to respond to Adverse Clinical Governance Concerns

### Structure

Information regarding adverse clinical governance concern is received in one of two main ways:

1. Directly to the key account manager via the placement partner organisation. This may occur at scheduled meetings, or outside the formal meeting framework whichever is the timeliest.
2. Via the Faculty reviewing published metrics about the placement partner organisation

### Process

Account Manager, in conjunction with the Head of Practice Learning (and where appropriate the LME) to determine response of the Faculty:

- **Minor** - will result in action plan and monitoring of situation and clear review date
- **Moderate** - will result in action plan, additional input from Link Lecturing team, monitoring of situation and clear review date
- **Major** - will result in action plan and removal of /reduction in students. Link Lecturer support will continue to restore learning environment, monitoring of situation and clear review date. Commissioners to be informed.

### Outcome

Placement area / organisation will be re-audited following an agreed time period and either:

- Continue as / be reinstated as a learning environment for students
- Continue as / be reinstated as a learning environment but with reduced student capacity
- Not be reinstated as a learning environment for students but kept under review with a revised date for re-review
- The above will take place in discussion with the placement partner organisation