

Coronavirus (COVID-19) Summer Programmes Refund Policy

At present, we are still planning to run our summer programmes and continuing to process applications. We will advise you if this changes. It is likely that we will need to make some adjustments to modules, and if this happens, we will notify you.

If you are concerned about the effect that COVID-19 may have on your ability to attend your summer course, you currently have three options:

1. Wait and see until there is clarification on summer teaching at King's. We expect a decision to be made towards the end of April and will write to you then to explain next steps.
2. You can immediately request that your place on the programme is deferred until summer 2021.
3. You can request a refund of fees as outlined below. To obtain a refund, send requests in writing directly via your King's Apply account, attaching acceptable evidence.

Enter '**COVID-19 – Unable to Attend**' in the subject line of the email and send a copy to summer@kcl.ac.uk.

Evidence required.

- Applicants who are unable to obtain a visa to travel due to COVID-19 should provide evidence in the form of the following:
 - official communication from their respective visa centre office **or**;
 - a screenshot of their appointment booking with a date that will prohibit them from obtaining a visa in time to attend the programme.
- Alternatively, applicants that are unable to travel for other reasons linked to COVID-19 should send us evidence in the form of official communication from their home institution or medical facility stating clearly that they are unable to travel due to the virus.
- Applicants who are unable to provide any of the above forms of evidence should contact summer@kcl.ac.uk with details of their circumstances that will be considered on a case by case basis.

Upon receipt of acceptable evidence, King's will issue a refund of tuition and accommodation fees paid by the applicant within 30 calendar days.