

# CHEAPER GREENER FAIRER ENERGY FOR YOUR HOME

A quick and  
easy guide to  
switching your  
energy supplier  
today!



**citizens**<sup>uk</sup>

Thank you for being part of the nationwide Fair Energy Campaign. This pack provides info on how to switch, why to switch, and where you can find more support.

## How to switch your energy supplier

**First thing, who should I switch to?** We're recommending households switch to a fair, responsible and green supplier during King's Sustainability month. Check out:

- [Uswitch Energy Awards 2021](#)
- [Which? Recommended Energy Providers 2021](#)

What should I look out for in suppliers?

- **They're fair:** no sneaky price increases, no exit fees or fixed contracts.
- **They're cheap:** if you haven't switched recently or are with a *Big Six*<sup>1</sup> energy supplier, companies topping the energy charts are probably cheaper than what you currently pay.
- **They're green:** climate change is bad news for everyone. Look for those who offer 100% carbon neutral gas and electricity.
- **They're financially secure:** It's important to check they have financial backing and shouldn't go bust soon.

Be aware that a few other suppliers offer slightly cheaper tariffs (although not much cheaper) than the award-winners, but companies with fair and green practices make them the most ethical, and the best value choice long-term.

### Sounds great, so how do I switch to fair, cheap and green energy?

1. **Check [uSwitch.com](#)** to find out which supplier is best for your area. *It will be useful to have a previous energy bill to hand.*
2. **Use the filter function** at the top of the page when you have your list – click “Green Plans” and “No Exit Fee.” This will allow you to filter out the non-renewable and non-ethically priced suppliers.
3. **Head to the new supplier's website.** Enter your postcode and click ‘Get a quote’. For example:
  - Bulb - [www.bulb.co.uk](http://www.bulb.co.uk)
  - Pure Power - <https://purepla.net/>
  - London Power - [mylondonpower.com](http://mylondonpower.com)
4. **Fill out the form** with basic information about your current deal and find out how much you could save.

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<sup>1</sup> \*Who are these 'Big Six' people? British Gas, EDF Energy, E.ON, npower, Scottish Power, and OVO Energy (who now own SSE).

5. **Sign up to accept the quote.** This will create an account which can be used to follow the progress of the switch.
6. **What happens next?** You will receive a welcome pack by email that explains your tariff. Before the switch goes through, the new supplier will ask you for a meter reading. They will then send this to the old supplier to calculate a final bill (this should arrive in 6 weeks). The new supplier can dispute this final bill if you ask them to.
7. **The switch should be completed in roughly 17-21 days** after you request a switch (depending on the supplier). This is when the first payment will come out if you are on Direct Debit.
8. **Congratulations!** You've just saved yourself money, signed up to an ethical supplier, and massively reduced your carbon footprint. Who knew it was that easy?

**One last thing... Please fill out this [super quick form](#) so that the team can keep track of our target and demonstrate the positive impact that we've collectively had on the planet!**

As part of the London-wide Fair Energy Campaign, we're trying to save £20,000 in yearly bills and 100 tonnes of carbon dioxide emissions (the equivalent absorbed by 50,000 trees). Even if you haven't switched but have read through this guide, or attended an event – you are part of this movement – so please fill out a response.

### Your choice

If you decide to switch, you acknowledge that Switch Day Helpers are volunteers and do not personally or financially benefit from switching suppliers. The final switching decision is yours.

### Need a bit more help?

Energy suppliers have loads of advice on their websites. If you have questions you can't find the answers to on those pages, you can email, call them, or use their chatbot.

### Examples of green energy suppliers

#### Bulb

**Website:** [help.bulb.co.uk](http://help.bulb.co.uk)

**Email:** [help@bulb.co.uk](mailto:help@bulb.co.uk)

**Phone:** 0300 30 30 635

#### London Power

**Web:** [mylondonpower.com/help-and-faqs](http://mylondonpower.com/help-and-faqs)

**Email:** [hello@mylondonpower.com](mailto:hello@mylondonpower.com)

**Phone:** 0808 168 8145

#### Pure Planet

**Website:** [purepla.net/support](http://purepla.net/support)