A brief ‘How to Guide’ for implementing and using the OACC suite of outcome measures

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Health services and health care professionals are increasingly being required to demonstrate that they meet the needs of individual patients and their families, and that they do this in an effective and efficient way.

To achieve this, and to strive towards higher standards of care, services and staff must be able to show that they are making a measurable and positive difference to patients and families receiving their care.

As part of the OACC project (the Outcome Assessment and Complexity Collaborative) we have collated a suite of fit-for-purpose outcome measures designed to capture and demonstrate this difference for palliative care services.¹

These outcome measures can be used to improve team working, drive quality improvement, deliver evidence on the impact of services, inform commissioning and, most importantly, achieve better results for patients and families.²

The aim of the OACC project is to address the implementation gap in practice and in the literature, and provide practical steps to make this work.
The OACC project team collaborates closely with clinical teams enrolled in OACC to achieve and monitor the implementation of outcome measures into routine clinical care. It is important that they are chosen, implemented and used in an evidence-based way. OACC therefore draws on existing psychometric study of outcome measures in palliative care, and believes that strong academic and clinical partnerships help provide solutions to many challenges faced in implementing outcome measures. Launched in 2013 and led by the Cicely Saunders Institute and Hospice UK, we welcome you to contact us if you would like to become an OACC-registered service or if you would like further information about what we offer and how we can work with you to achieve better outcomes for patients and families.

Registering with OACC

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